








| <b>EAP &amp; Work-Life Services</b><br><i>Detailed information regarding all available components is provided within the EAP and Work-Life Service Overview, pages numbers are referenced below for each component.</i>  | 3-Session +<br>Work-Life  |
|--|---|
| <b>Services for Participants</b>   |   |
| Unlimited Access (EAP and Work-life Services Overview, page 6) <ul style="list-style-type: none"> <li>• Telephonic (24/7 live answer)</li> <li>• Online Form</li> <li>• Live Chat</li> <li>• Email</li> <li>• Text</li> <li>• BHS App</li> </ul>   |    |
| Telephonic Intake and Assessment Conducted by a master’s level clinician (page 9)  |    |
| BHS’ Unlimited, Signature Care Coordination Process (page 7) <ul style="list-style-type: none"> <li>• EAP appointments offered within 3 business days for non-emergent issues</li> <li>• Benefit navigation</li> <li>• Research and resource navigation if community resources, medical care or long-term treatment is necessary</li> <li>• Referral screening and qualifying</li> <li>• Appointment scheduling with treatment provider or facility</li> <li>• Coordination with all parties involved in the participant’s care</li> <li>• Behavioral health care advocacy</li> <li>• Ongoing treatment planning and monitoring</li> <li>• As needed follow-up and support</li> <li>• High-risk and management referred cases are monitored for a minimum of one year</li> </ul> |    |
| Unlimited In-the-Moment Support and Crisis Counseling (page 7)   |  |
| Emergency and Disaster Relief Services (page 8)  |  |
| Access to BHS’ International Provider Network of 60,000 Clinicians (page 10-11)  |  |
| EAP Sessions for Assessment and/or Short-Term EAP Counseling (page 11-13) <ul style="list-style-type: none"> <li>• Face-to-Face</li> <li>• Telephonic</li> <li>• Secure Online Video</li> </ul> <p><i>Three (3) sessions are available to participants and their household members per problem episode, per year.</i></p>  |  |

**EAP Services At-A-Glance**

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| Referral Services (pages 13-14)  | ✓                        |
| <b>Services for Supervisors</b>  |                          |
| Performance/Management Consultation and Support (pages 15)   | ✓                        |
| Management Referrals and Compliance Monitoring (page 15) <ul style="list-style-type: none"> <li>• Informal</li> <li>• Formal</li> <li>• Mandatory</li> </ul>   | ✓                        |
| HR Toolkit and HR VIP Portal   | ✓                        |
| <b>Services for the Organization</b>   |                          |
| Unlimited Organizational Consultation (page 16) <ul style="list-style-type: none"> <li>• Sensitive workplace issues</li> <li>• Concerning employee behaviors</li> <li>• Threat Assessment</li> <li>• Crisis management</li> <li>• Change management</li> <li>• Policies related to employee behaviors</li> </ul>   | ✓                        |
| Unlimited Access to a Dedicated Program Manager (page 16) <ul style="list-style-type: none"> <li>• Implementation</li> <li>• Day-to-day point of contact</li> <li>• Promotion</li> <li>• Program administration</li> <li>• Program evaluation</li> </ul>   | ✓                        |
| Program Promotional Materials and Other Engaging Materials and Tools (page 18) <ul style="list-style-type: none"> <li>• Announcement letters and emails</li> <li>• Monthly campaign calendar</li> <li>• On-demand orientation video</li> <li>• Wallet cards</li> <li>• Flyers/posters</li> <li>• Monthly newsletters</li> <li>• Service promotions</li> <li>• Crisis communications</li> </ul> | ✓                        |
| Employee and Supervisor Program Orientations (page 17)   | 2 hours via live webinar |

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|---|---|
| Biannual Impact, Utilization and Participant Satisfaction Reporting (page 18-19)  | ✓   |
| Critical Incident Stress Management (CISM) Support (page 19-20)   | ✓   |
| MyBHS Web Portal with Over 500,000 Online Resources Available on a Variety of Well-Being Topics (page 20-23) <ul style="list-style-type: none"> <li>• Mobile-friendly</li> <li>• Live Chat</li> <li>• Templates</li> <li>• Forms</li> <li>• Recipes</li> <li>• Assessments</li> <li>• Calculators</li> <li>• Health Videos</li> <li>• Resource Locators</li> <li>• Articles, FAQs and Tips</li> </ul> | ✓   |
| <b>Training Services</b>  |   |
| Webinar Café Series (page 22) <ul style="list-style-type: none"> <li>• Delivered monthly with “Ask an Expert” feature</li> <li>• Various well-being topics</li> <li>• Certificate of completion</li> </ul>  | ✓   |
| Archived Webinar Library (page 22) <ul style="list-style-type: none"> <li>• Access to 80 pre-recorded webinars on a variety of training topics</li> </ul>   | ✓   |
| Unlimited Access to 100 Self-Paced Training Courses in the BHS Training Center (pages 22-23) <ul style="list-style-type: none"> <li>• 45 to 60 minutes in length</li> <li>• Interactive exercises</li> <li>• Knowledge assessments</li> <li>• Certificate of completion available on select trainings</li> </ul>  | ✓   |
| Credits/Hours Per Year to be Used for On-site Events and Trainings (page 23)  | <p>✓</p> <p>or</p> <p>Fee for Service<br/>\$375.00 per<br/>Credit<br/>(see Service<br/>Catalog)</p> |

| Work-Life Services  |   |
|---|---|
| Legal Consultation and Referrals (pages 24-25) <ul style="list-style-type: none"> <li>• 25% Attorney Network Discounts</li> </ul>   | ✓ |
| Online Legal Resources (page 26) <ul style="list-style-type: none"> <li>• Legal Forms and Templates</li> <li>• Frequently Asked Questions</li> <li>• Article and Tips</li> </ul>  | ✓ |
| Identity Theft (page 24)  | ✓ |
| Unlimited Financial Consultation and Counseling (pages 26-27)   | ✓ |
| Online Financial Resources (page 28) <ul style="list-style-type: none"> <li>• 160 Calculators</li> <li>• Videos</li> <li>• Articles</li> <li>• Webinars</li> <li>• Self-paced courses</li> <li>• Forms and templates</li> <li>• Worksheets</li> <li>• Frequently Asked Questions</li> </ul> | ✓ |
| Prenatal Consultation, Referrals and Resources (page 29)  | ✓ |
| Adoption Support, Referrals and Resources (page 29)   | ✓ |
| Childcare Referrals and Resources (pages 28 - 33)   | ✓ |
| Parenting Consultation, Referrals and Resources (page 30)   | ✓ |
| Primary/Secondary Education Programs Resources (page 32)  | ✓ |
| Colleges and Universities Support and Resources (page 33)   | ✓ |
| Grandparents as Parents Resources for Parenting the Second Time Around (page 33)  | ✓ |
| Welfare-To-Work Resources for Being Successful (page 33)  | ✓ |

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|---|------------|
| Eldercare Consultation, Resources and Referrals (page 34) | ✓          |
| <b>Pricing</b>  |            |
| Eligible Employees  | Up to 150  |
| Total Annual Cost   | \$3,000.00 |