



Eldercare Referral Services

Choosing the right eldercare services for your loved ones can be stressful, especially when keeping their happiness in mind. Fortunately, your EAP can help in making this process easier. Eldercare referral services are an additional benefit provided by your employer at no cost to you. Upon calling BHS, you will be linked to a Care Coordinator who will provide pre-screened, up-to-date, national resources tailored for your specific eldercare needs.

BHS offers a wide variety of eldercare referrals for services, including:

- In-home care: medical and nursing rehabilitation services
- Home-based services: nutrition, Meals on Wheels, cleaning and repair
- Inpatient services: nursing homes, intermediate care facilities, respite care and assisted living facilities
- Housing: retirement communities and subsidized housing
- Older adult services: support/advocacy groups, volunteer opportunities and adult daycare
- Transportation services

Within three business days of your call, your BHS Care Coordinator will provide via e-mail or U.S. Postal Service:

- A listing of providers that meet your criteria
- AARP publications
- Brochures and tip sheets tailored for your specific eldercare issue



Confidentiality

BHS follows all federal and state privacy laws. When you speak with us, you can trust that your conversations and information will be kept completely confidential.



Program Cost

Eldercare Referral Services are a free benefit provided and paid for by your employer at no cost to you.

For more information about Eldercare Referral Services, call our toll free number or visit us online.

800-327-2251 | portal.BHSONline.com

