

THE BHS ADVANTAGE



Our approach to employee well-being optimizes organizational performance by empowering individuals to achieve their fullest potential.

Our dedicated Care Coordinators partner with participants to assess needs, create a personalized action plan, secure timely appointments with appropriate resources, provide in-the-moment support and follow up to ensure positive outcomes and satisfaction.

The BHS Difference



100% master's level clinicians



Sustained engagement with a Care Coordinator



Direct connection to appropriate resources



Appointment scheduling



Unlimited, on-demand support between appointments



100% follow up to ensure outcomes and satisfaction

Results

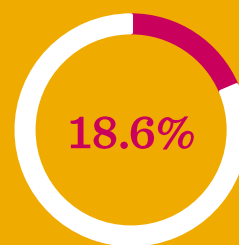
- 100%** Follow up on all cases
- 88%** Ongoing engagement with a Care Coordinator
- 97%** Participant satisfaction with overall experience
- 93%** Problem resolution within sessions
- 83** Net Promotor Score

The Problem

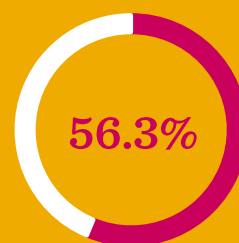
The behavioral health care system is failing!

- Provider availability on the decline
- Cumbersome insurance carrier process
- Low-touch EAPs fail to provide timely connection to quality behavioral health resources

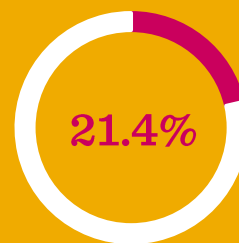
Unmatched Performance



Greater decrease in absenteeism



Greater improvement in work engagement



Greater improvement in life satisfaction

Source: 2018 Workplace Outcomes Suite. WOS compares BHS outcomes with the outcomes of the entire WOS book of business.

BHS Solutions

Programs

Behavioral Health Care Coordination

Our Care Coordinators optimize an organization's current EAP by providing dedicated and personalized support. They help participants navigate the behavioral health care system and provide timely connection to high-quality resources.

Employee Assistance Programs

As a strategic workplace performance partner, we offer EAP and work-life services that support all levels of an organization. Our holistic, high-touch support model ensures positive outcomes for participants and the organization.

Wellness Programs

Through goal setting, trend analysis and strategic program design, we engage employees at all levels of health, creating a culture of well-being in the workplace and cost-savings results for the organization.

On-Site Counseling and Coaching

These highly-skilled professionals provide convenient access to services for the organization and participants from one-on-one sessions to small group chats to crisis management. Available full-time, weekly, monthly or quarterly at any office location.

Consulting Services

Behavioral Risk Management

Our expert consultants ensure organizations have the right strategy and resources in place to reduce behavioral risks in the workplace. This proactive solution protects organizational reputation, decreases employee turnover, reduces lawsuits and legal expenses and minimizes workplace accidents or catastrophes.

Crisis Management

Our experienced consultants provide comprehensive and unlimited support that minimizes the immediate and long-term effects after a critical incident or disruptive event that affects the workplace. Immediate consultation and on-site response when organizations need it most.

Organizational Development and Training

Our skilled training professionals help increase organizational effectiveness by building and strengthening teams, re-engaging employees, boosting morale and improving management skills. Customized to the organization's unique needs and available on a fee-for-service basis.

Meet Some BHS Experts



Beth Thierer, LCSW-C, SHRM-CP
Sr. Workplace Consultant



Natalie Schraner, M.A., LPC
Sr. Performance Consultant



Thomas Pipkin
Sr. Organizational Development Consultant



Lakeeta Wingfield, MSW, LCSW
Behavioral Health Care Coordinator



Better begins today.

Contact BHS to learn how we partner with your organization to deliver better well-being outcomes.

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